

Helpdesk Access - ADAMS Team

WADA has arranged for a Helpdesk to be available to answer any user queries. The Helpdesk, located in Québec, Canada, is available from Monday to Friday (9:00 – 17:00 EST) and outside business hours through voice mail and e-mail adams@wada-ama.org

- From North America dial: (866) 922-3267 (1-866-92-ADAMS)
- From outside North America dial: +1 (514) 904-8800

To reset your password or any information pertaining to your record, please directly contact your organization ADAMS administrator (for athletes: the Contact details are on the Security tab in your ADAMS Athlete Profile).

- [ADAMS Production Environment Maintenance Schedule - 2020](#)