

Security Questions - Laboratories

ADAMS uses Security questions to provide the user with a secondary method to identify him/herself on-line. These Security questions are designed to be memorable to the user but hard for anyone else to guess. When used in conjunction with other identifying information (user name, password), they help ADAMS to verify that the user is the person requesting access to his/her account.

As a first step it is required for the user to set up his/her individual Security questions, by selecting a sub-set of at least 3 preferred questions from the large set of questions that ADAMS offers, and to provide the answers which will be stored in ADAMS. Next time, the user will be asked to answer one security question before changing his/her password or directly after logging in (under certain conditions only).

Users can change their answers for the 3 Security questions that they configured. It is very important for the users to remember the answers to their Security questions to avoid being locked out of their account. If the user forgets the answers to their Security questions, they should contact their organisation ADAMS Administrator who can 'reset the challenge questions and answers'.

What does the new feature of Security questions mean to the ADAMS user in practice?

As of November 8, 2016:

- One-time setting up your individual set of 3 security questions and answers
- In specific occasions being challenged by a security question to answer: when changing your password, after a 'forgot-password' when using the temporary password, and when logging in from a new device.

- 1. Initial configuration
- 2. Being 'challenged'
- 3. Change your answer
- 4. Trusted device
- 5. Forgot my answer..